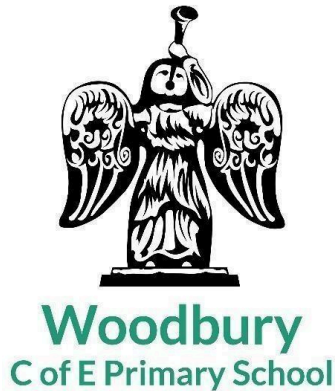




Woodbury C of E Primary School

Allergy Safety Policy

Next review: Autumn 2027

This policy has been written using guidance from DFE. Further information can be found by following these links:

This policy has been developed in accordance with Section 34 of the Children's Wellbeing and Schools Act 2026 and the Department for Education statutory guidance, Allergy safety in schools (July 2026).

[Allergy safety in schools - GOV.UK](#) July 2026

[Anaphylaxis UK | Supporting people with serious allergies | Anaphylaxis UK](#)
[Allergy UK | National Charity](#)

1. Policy Statement

Woodbury C of E Primary School is committed to providing a safe, inclusive and supportive learning environment for all pupils, including those with allergies.

Woodbury C of E Primary School recognises that allergies can have a significant impact on health, wellbeing and educational participation and is committed to reducing, so far as is reasonably practicable, the risk of exposure to known allergens whilst ensuring that effective emergency arrangements are in place.

Woodbury C of E Primary School will promote awareness of allergies throughout the school community and will take appropriate steps to support pupils, staff and visitors with known allergies.

This policy should be read in conjunction with the school's Health and Safety Policy and applies to all pupils, employees, volunteers and visitors. This policy outlines how Woodbury C of E Primary School supports all the above to ensure their safety whilst also ensuring that no one is disadvantaged while participating in everyday school life because of an allergy.

2. Roles and Responsibilities

The Governors

The Governors will ensure that appropriate allergy management arrangements are in place by the approval of an allergy safety policy for the school.

The Governors will:

- Ensure there is a named governor
- Ensure the policy is reviewed at least annually and/or following any significant incident or near miss.
- Put in place arrangements to monitor the effectiveness of the application of this policy.
- Ensure adequate resources are available to implement allergy safety measures.

Governors will receive assurance that staff training is up to date, emergency medication arrangements are effective and any significant allergy-related incidents or near misses have been appropriately reviewed.

The Headteacher

The Headteacher is responsible for putting the Governors' policy into practice and for developing the detailed arrangements as identified in this policy. The Headteacher will ensure that parents and other stakeholders are aware of the policy, including arrangements for managing children with allergies and at risk of anaphylaxis.

The Headteacher will:

- Ensure this policy is implemented throughout the school.
- Identify a member of the Senior Leadership Team to act as the Designated Allergy Lead.
- Ensure staff receive appropriate allergy awareness and emergency response training.
- Ensure appropriate risk assessments are undertaken.
- Ensure allergy-related risks are considered within the school's wider risk-management arrangements and reviewed where incidents, near misses or changes in individual need identify additional risk.
- Ensure systems are in place to identify and support pupils with allergies.

Designated Allergy Lead

The Designated Allergy Lead will be a member of the Senior Leadership Team and should coordinate the implementation of this policy at an operational level.

The Designated Allergy Lead will:

- Coordinate implementation of this policy.
- Establish and maintain oversight of allergy records.
- Arrange training and awareness activities and ensure these are updated annually.
- Contribute to the review of this policy.
- Coordinate responses following incidents and near misses including incident reporting.
- Liaise with parents/carers where a pupil has a known allergy, including where an IHP may be required or where specific dietary arrangements are needed, particularly for allergens outside the 14 allergens required to be declared under food information law.

- Liaise with our catering company and kitchen preparation centre to ensure they are aware of children with allergies and arrange meetings with parents/carers and caterers when needed.

Designated Allergy Lead: Gillian Pyle

Designated Deputy Allergy Lead: Sam Dockrey

Supported by administrators: Jackie Doyle and Lucy Darville

Named governor: Matt Cropp

Staff

All staff will follow this policy and associated procedures including:

- The completion of anaphylaxis training on an annual basis or as part of induction at the start of their employment.
- Maintaining an awareness of the pupils in their care who have known allergies and taking reasonable steps to reduce exposure to allergens.
- Responding appropriately in an emergency.
- Reporting incidents and near misses in accordance with school procedures.

Parents and Carers

Parents and carers are responsible for:

- Informing the school of any allergies or medical conditions. This information should include all previous serious allergic reactions, history of anaphylaxis and details of any prescribed medication.
- Providing up to date medical information including supplying a copy of any Allergy Action Plan and, where relevant, any previous Individual Healthcare Plan (IHP). If they do not currently have an Allergy Action Plan, this should be developed as soon as possible in collaboration with the relevant healthcare professional.
- Supplying any prescribed medication and ensuring that it is in date and replaced as necessary.
- Keeping the school up to date with any changes in allergy management.
- Working with the school and caterers to plan a menu suitable for their child's specific allergens, if appropriate (this will usually need to take place if the child has an allergy to an allergen outside the 14 allergens required to be declared under food information law).
- Where an individual dietary arrangement needs to be agreed with the caterer, parents/carers should not order a school meal until this process has been completed and the appropriate arrangements are confirmed.

Pupils

Pupils are encouraged to:

- Take an active role in managing their allergies where appropriate.
- Follow agreed safety arrangements.
- Inform a member of staff immediately if they feel unwell or believe they have been exposed to an allergen.

[See pp. 20-24 [Allergy safety in schools - GOV.UK](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/612222/Allergy_safety_in_schools.pdf)]

3. Training and awareness

The school will ensure that all staff who may supervise or support pupils receive allergy awareness and emergency response training at least annually. This includes permanent staff, temporary staff, supply staff, volunteers and relevant contracted personnel in pupil-facing roles.

All staff will complete the school's approved allergy awareness and anaphylaxis training, currently provided through The National College, each September. This training will also be undertaken as part of induction for any new members of staff.

Training includes:

- Knowing the common allergens and triggers of allergy.
- Know how to check whether an individual is on the record of those with known allergy and how to use an Allergy or Asthma Action Plan.
- Understanding their responsibilities in reducing the risk of individuals with known allergies coming into contact with their known allergens.
- Spotting the signs and symptoms of an allergic reaction and anaphylaxis, including knowing when to call for emergency services.
- Know how to respond in an emergency, including:
 - calling emergency services and informing parents.
 - how to locate and administer emergency medication (adrenaline for anaphylaxis, asthma reliever inhaler for an asthma attack).
 - training on how to use the medication/device in an emergency (whether prescribed to a given person or a school's "spare" adrenaline devices).
- Understanding this Allergy Safety Policy and the arrangements described within it.
- Understanding how to report an allergic reaction or case of anaphylaxis, including a "near miss".
- Schools hold a 'dummy' device which staff may practice on during the training session.

[See pp. 25-26 [Allergy safety in schools - GOV.UK](#)]

4. Identification of individuals with an allergy

The school will keep a record of all individuals with allergies, including whether children and young people have Individual Healthcare Plans and/or an Allergy Action Plan. This information will not just be limited to pupils but will also extend to staff and visitors to the school.

The Designated Allergy Lead keeps a register of individuals who have been prescribed an adrenaline auto-injector (AAI). This information is stored on the Bromcom system. The current Allergy Action Plan will be kept alongside the individual's medication.

For children and young people starting at the school, arrangements will be in place in time for the start of the relevant school term. In other cases, such as children and young people enrolling at the school during the academic year, every effort will be made to ensure that arrangements are put in place within two weeks.

Records will be reviewed regularly and updated whenever changes are notified or after an incident or near-miss.

[See pp. 34-35] [Allergy safety in schools - GOV.UK](#)

5. Allergy Action Plans and Individual Healthcare Plans

Children and young people will have an Individual Healthcare Plan (IHP) if:

- they have an allergy which has a functional impact on them in Woodbury C of E Primary School
- they are at risk of harm as a result of their allergy and
- they require arrangements which are additional to or different from those made generally.

The IHP will set out the additional and/or different arrangements put in place by the school to support the pupil, including emergency actions. They should be developed in collaboration with the child or young person and their parents and will be completed by the allergy lead following the DfE format (see appendix 1)

IHPs are school and not clinical documents. They will be informed by relevant Allergy or Asthma Action Plans issued by healthcare professionals with particular reference to prescribed medications and emergency actions. IHPs will be reviewed whenever an updated Allergy or Asthma Action Plan becomes available.

Staff will be made aware of IHPs and Asthma Action Plans by email. A copy will also be stored with the child's medication.

In cases where pupils have or are suspected of having an allergy but there is no clinical advice yet available (e.g. where the process of diagnosis is still under way), the school will not dismiss the information they receive from the pupil/parent/carer.

The Designated Allergy Lead will work closely with the pupil and their parent/carer to establish appropriate support arrangements, based on the most robust assessment possible of the likely risk to the individual, pending receipt of clinical advice. It is the parent/carer's responsibility to provide for the school any Allergy or Asthma Action Plans from a healthcare professional as soon as this is available.

[See pp. 35-36 and 45-58 [Allergy safety in schools - GOV.UK](#)]

6. Emergency treatment and management of anaphylaxis

Symptoms to look for:

Symptoms usually come on quickly, within minutes of exposure to the allergen. Mild to moderate allergic reaction symptoms may include:

- a red raised rash (known as hives or urticaria) anywhere on the body.
- a tingling or itchy feeling in the mouth.
- swelling of lips, face or eyes.
- stomach pain or vomiting.

More serious symptoms are often referred to as the 'ABC symptoms' and can include:

- AIRWAY - swelling in the throat, tongue or upper airways (tightening of the throat, hoarse voice, difficulty swallowing).
- BREATHING - sudden onset wheezing, breathing difficulty, noisy breathing.
- CIRCULATION - dizziness, feeling faint, sudden sleepiness, tiredness, confusion, pale clammy skin, loss of consciousness.

The term for this more serious reaction is **anaphylaxis**. In extreme cases, there could be a dramatic fall in blood pressure. The person may become weak and floppy and may have a sense of something terrible happening. This may lead to collapse and unconsciousness and can be fatal. If the pupil has been exposed to something they are known to be allergic to, then it is more likely to be an anaphylactic reaction. Anaphylaxis can develop very rapidly, so a treatment is needed urgently.

As soon as anaphylaxis is suspected, adrenaline must be administered without delay. If in doubt, always treat for anaphylaxis.

Pupils who have a known allergy should be issued with an appropriate Allergy or Asthma Action Plans by their healthcare professional. Allergy Action Plans are medical documents which describe emergency response to reactions including anaphylaxis. Where they exist, these emergency procedures will be followed. Nevertheless, where they do not exist (for example if the condition is undiagnosed), the following will guide actions:

- Keep the individual where they are. Bring medication to the individual and not vice-versa. Call for help and do not leave them unattended.
- Lie the individual flat with their legs raised. They can be propped up if struggling to breathe but this should be for as short a time as possible. Do not let them stand up and walk around.
- USE ADRENALINE AUTO-INJECTOR WITHOUT DELAY and note the time given always following the instructions on the device and the training received.
- CALL 999 and state ANAPHYLAXIS (ana-fil-ax-is). Call parent/carer as soon as possible.
- If no improvement after 5 minutes, administer second AAI.
- If no signs of life commence CPR.

Whilst awaiting the ambulance, keep the individual where they are. Do not stand them up, or sit them in a chair, even if they are feeling better. Always stay with someone having an allergic reaction for at least one hour. All pupils will go to hospital for observation after anaphylaxis even if they appear to have recovered. [See pp. 14-19 [Allergy safety in schools - GOV.UK](#)]

7. Supply, storage and care of medication

Prescribed medication

Depending on their level of understanding and competence, pupils will be encouraged to take responsibility for and to carry their own two adrenaline auto-injectors (AAIs) on them at all times in a suitable bag/container. However, symptoms of anaphylaxis can come on very suddenly, so school staff will be alert to the symptoms of anaphylaxis and be prepared to administer medication if the individual cannot.

For younger children, or those not ready to take responsibility for their own medication, there will be an anaphylaxis kit which is kept safely, not locked away and

accessible to all staff. This will be kept in the room that the child is based in. The staff are responsible for taking this with them if they move base.

Where a pupil has been prescribed adrenaline auto-injectors, parents/carers should provide two in-date prescribed AAls for use in school, in accordance with the pupil's clinical Allergy Action Plan.

Medication will be stored in a suitable container and clearly labelled with the pupil's name. The precise contents of the anaphylaxis kit will be determined by the relevant Action Plan but should contain:

- Two AAls.
- The up-to-date Allergy Action Plan.
- Antihistamine (as determined by the Allergy Action Plan).
- Asthma reliever inhaler (if included on Allergy or Asthma Action Plan).

It is the responsibility of the individual's parents/carers to ensure that the anaphylaxis kit is up-to-date and clearly labelled. However, the Designated Allergy Lead will check school-held emergency medication monthly to ensure that it is accessible, appropriately stored and in date. Parents/carers will be contacted where prescribed medication is approaching its expiry date.

Spare emergency devices

The school has purchased 'spare' AAls for emergency use where pupil's own devices are not available or not working or where anaphylaxis symptoms are displayed but the condition is as yet undiagnosed. These spare AAls will be stored in clearly labelled separate containers in the **first aid station cupboard outside Year 2 and Year 3**. They will not be locked away and are easily accessible.

The Designated Allergy Lead is responsible for checking that spare AAls are in date and for arranging their appropriate disposal and replacement.

Parental permission

Arrangements for most individuals with anaphylaxis will be established in an IHP which is informed by a clinical Allergy Action Plan. The IHP will be used to record parental consent for the administration of the AAI. The same applies to the use of an emergency salbutamol inhaler in respect of asthma.

However, anaphylaxis is a medical emergency and can be fatal. Circumstances may arise where a child presents with anaphylaxis symptoms for the first time due to an unrecognised allergy and prior written consent may not be present. In the event of suspected anaphylaxis, adrenaline will be administered without delay. Whilst the emergency services will be called immediately via 999, staff will not wait to contact the emergency services before administering adrenaline where anaphylaxis symptoms are displayed. Whilst it is good practice to obtain advance consent from parents/carers as described above, in an emergency situation school staff may take reasonable action to save a life without checking whether prior consent has been given, in order to avoid delays in treatment. If in doubt, always treat for anaphylaxis.

In contrast, there is a different legal position for the use of spare emergency asthma inhalers; a spare salbutamol inhaler can only be used if the child or young person's prescribed inhaler is unavailable. Importantly, emergency asthma inhalers can only be used where written consent has been obtained. Nevertheless, if any individual

(pupil, member of staff or visitor) experiences a life-threatening medical emergency, anyone may take reasonable action to save their life and are supported in doing so by this policy and the law. The expectation is simply that staff act reasonably, to the best of their ability, in an emergency.

Disposal

AAls are single use only and must be disposed of as sharps. Used AAls will be given to ambulance paramedics on arrival.

[See pp. 37-42 [Allergy safety in schools - GOV.UK](#)]

8. Catering

Catering for the school is provided by Educatering, with in-house trained staff. As with all food businesses, Educatering will follow the Food Information Regulations 2014 which states that allergen information relating to the 'Top 14' allergens must be available for all food products.

The school menu is available for parents to view on our website, with paper copies available from the school office.

Where an individual requires reasonable adjustments relating to food due to allergies outside of the top 14 allergens, these needs will be captured through an IHP. The office administrator will ensure that the Catering Manager is informed of pupils with food allergies and that the school's allergy information displayed for catering staff is accurate and kept up to date. In addition, parents/carers of pupils with allergies will be asked by the school to meet with the Catering Manager directly to discuss their child's needs.

The school will take reasonable steps to support pupils with food allergies and provide information regarding allergens in the food provided within the school. Specifically:

- Bottles, other drinks and lunch boxes provided by parents for pupils with food allergies will be clearly labelled with the name of the child for whom they are intended.
- If food is purchased from the school (Educatering), parents should check the appropriateness of foods before ordering food from the menu, this can be done via the school, who will arrange for menus, allergen lists and ingredients information, via the catering manager, to be sent to the parent.
- Where food is provided by the school, staff will be educated about how to read labels for food allergens and instructed about measures to prevent cross contamination during the handling, preparation and serving of food.
- Food for children with allergens is provided in a separate serving box to prevent cross contamination.
- Use of food in curriculum activities and special events (e.g. fetes, assemblies, cultural events) will be considered in the relevant curriculum or event risk assessment.
- Food will not be given to children with food-related allergy without parental engagement and permission.

The school supports the approach advocated by Anaphylaxis UK towards 'nut bans' or 'nut free schools' in that they do not necessarily support a blanket ban on any particular allergen in a school. This is because there are many allergens that could affect pupils, and no school could guarantee a truly allergen free environment for a child living with food allergy. A claimed blanket ban could lead to a false sense of security. Instead, this policy promotes a culture of allergy awareness and education, ensuring that all individuals understand the nature of allergies, the importance of avoiding known allergens, how to recognise the signs and symptoms of an allergic reaction, and the appropriate actions to take in response.

[See pp. 29-34 [Allergy safety in schools - GOV.UK](#)]

9. Educational Visits and Off-site Activities

The aim of this policy is that all pupils should be included in the full life of the school wherever possible including off-site activities. In line with the *Outdoor Education, Visits and Off-Site Activities Policy*, staff leading school educational visits and off-site activities will ensure that participants with allergies are given due consideration in the risk assessment process for these events. The Visit Leader will ensure that risk control measures will be recorded in the 'enhanced risk assessment' column of the Standard Operating Procedure risk assessment document either directly or by referencing a separate pupil specific risk assessment.

The Visit Leader will ensure that any participant with medical conditions, including allergies, carry their medication and all relevant emergency supplies. All activities undertaken during the educational visit will be included in this consideration and where necessary alternative activities planned to ensure inclusion. Residential visits demand careful planning and will include a meeting between the parent/carers and the Visit Leader. Provider staff at any venue used for residential visits, or any externally led activity, will be briefed about the presence of participants with allergies. This is particularly important in respect of any catering provided by an external venue. If a venue or external provider states that they are not equipped to cater for any food-allergic child, the school will arrange for the child to take alternative/their own food.

Before departure, the Visit Leader will physically check that the pupil's prescribed emergency medication, including both AAs where prescribed, is present, in date and immediately accessible throughout the visit.

These policy arrangements extend to off-site sporting activities. Pupils with allergies should have every opportunity to attend sports activities and fixtures.

A member of staff trained in administering adrenaline will accompany any off-site visit or activity.

[see p. 42 [Allergy safety in schools - GOV.UK](#)]

10. Incidents and "near misses"

Incidents – including near misses will be recorded on the [OSHENS](#) accident reporting system and will be recorded in either the 'H&S - Work/Premises Related Injury' or 'H&S – Work-related Near Miss/No Injury' categories. Incident reporting details will include a record of use of any emergency medication.

Any incident should prompt a reconsideration of arrangements for managing allergies for the individual concerned. Depending on the specific circumstances of the incident or near miss, the affected party's IHP and the wider arrangements outlined in this policy should be reviewed and, where necessary, amended to avoid a repetition.

The Designated Allergy Lead will ensure that learning from incidents and near misses is shared with relevant staff and that any necessary changes to procedures, risk assessments or training are implemented promptly.

[See pp. 43 [Allergy safety in schools - GOV.UK](#)]

11. Wellbeing and inclusion

The school is committed to ensuring that all children with medical conditions, including allergies, are properly supported in school so that they can play a full and active role in school life, remain healthy and achieve their academic potential. The school recognises that living with an allergy may affect a pupil's physical and emotional wellbeing and will promote a culture of understanding, inclusion and support for pupils with allergies

[See pp. 26-27 [Allergy safety in schools - GOV.UK](#)]

12. Policy Communication

The school will promote awareness of allergy safety amongst staff, pupils and parents. Consequently, this policy will be:

- Published on the school website.
- Made available in hard copy upon request.
- Included within staff awareness and training activities.

[See p. 21 [Allergy safety in schools - GOV.UK](#)]

13. Monitoring and Review

This policy will be reviewed **annually** and sooner where:

- Legislation or statutory guidance changes.
- A significant incident or near miss occurs.
- Monitoring identifies a need for improvement.

[See p. 20 [Allergy safety in schools - GOV.UK](#)]

Appendix 1:

Individual Health Care Plan for Allergy

NAME – Individual Healthcare Plan for allergy	
Date of birth:	Current photo
Year / class:	
Emergency contacts:	
Staff who need to be aware:	
Allergy: <i>Note what allergy the child or young person has.</i> <i>Note any known allergens.</i> <i>Note whether the child or young person is likely to be aware that they are having an allergic reaction and whether they can alert others.</i>	
How the allergy is managed: <i>Note any care or action plans or prescribed medication issued by healthcare professionals.</i> <i>If the allergy can be partly or wholly managed by practical adjustments (for example avoidance of known allergens), note them here.</i> <i>Note the extent to which the child or young person is able to take responsibility for managing their allergy.</i>	
Impact on education: <i>Indicate the potential harm which might come to the child or young person if their allergy is not managed properly.</i> <i>Indicate how the allergy may impact on the child or young person's learning.</i> <i>Indicate how the allergy may impact on the child or young person's emotional wellbeing.</i> <i>If relevant, note any interaction between allergy and SEN.</i>	
Arrangements for support: <i>Give details of the specific support or adaptations which the school, college or early years setting will put in place, within its educational remit.</i> <i>Outline measures to reduce the risk of contact with known allergens.</i> <i>Give details of the specific support or adaptations to manage food allergy at meal and snack times.</i> <i>Note arrangements for maintaining educational progress where absence or missed learning occurs due to allergy.</i>	
Visits and trips: <i>Give details of any arrangements or procedures which may be required for school trips or other activities outside of the normal timetable that will ensure the child can participate.</i> <i>Note any requirement for a risk assessment and prompts for specific issues which should be considered.</i>	
Emergency response: <i>Where an Action Plan issued by a healthcare professional covers emergency response, refer to it and ensure it is attached.</i> <i>Otherwise summarise the signs or symptoms which would indicate an emergency.</i> <i>Set out what to do in an emergency, including whom to contact.</i> <i>If relevant, note where "spare" adrenaline devices are located.</i>	
Last discussed with parents:	Date
Issued by:	Date:
Next planned review:	Date:

NAME – Individual Healthcare Plan for allergy**Annex: Medication needed while in school / college / setting****Non-prescription medication:**

Record any non-prescription medication (e.g. oral antihistamines) which the child or young person may require to manage their allergy in the education setting

- Note whether it is emergency medication; where the medication is stored; and how and when the child or young person may need access*

Note whether parental consent has been given for the allergy medication to be administered, and the date of consent.

Parental consent:**Date:****Prescription medication:**

Record any prescription medication for allergy prescribed by a healthcare professional (e.g. adrenaline).

Note whether it is emergency medication; where the medication is stored; and how and when the child or young person may need access.

Note whether parental consent has been given for the allergy medication to be administered, and the date of consent.

Prescribed by:**Date:****Parental consent:****Date:****Use of “spare” adrenaline devices:**

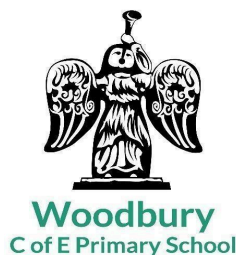
Note whether parental consent has been given to administer adrenaline (e.g. using “spare” adrenaline devices) in an emergency.

Parental consent:**Date:****Use of “spare” salbutamol inhaler:**

If relevant (i.e. the child or young person is prescribed an asthma reliever inhaler), note whether consent has been given to use a “spare” salbutamol reliever inhaler.

Parental consent:**Date:**

NAME – Individual Healthcare Plan for allergy
Annex: Care or Action Plans issued by healthcare professionals
Allergy / Asthma Action Plan: <i>Attach any Action Plan to the IHP for use in an emergency.</i> <i>Note which healthcare professional issued the plan, their role</i>
Date:
Care Plan: <i>Note where any relevant care plan can be found.</i> <i>Note what staff are responsible for delivering / supporting delivery of the care plan.</i> <i>Note which healthcare professional issued the plan, their role</i>
Date:



EMERGENCY PROTOCOL FOR ANAPHYLAXIS

Also refer to the Emergency Protocol in the 'Supporting Children with Medical Needs Policy'

If a pupil experiences a sudden, severe allergic reaction, staff must follow the ABC Emergency Protocol without delay.

1 RECOGNISE THE WARNING SIGNS (ABC SYMPTOMS)

A AIRWAY

- Swelling in the throat or tongue
- Difficulty swallowing
- Hoarse voice
- Throat tightening

B BREATHING

- Sudden onset of wheezing
- Severe breathing difficulty
- Noisy breathing
- Persistent cough

C CIRCULATION

- Dizziness or feeling faint
- Sudden sleepiness
- Pale or clammy skin
- Loss of consciousness

2 IMMEDIATE FIRST AID ACTIONS

KEEP THEM WHERE THEY ARE Call for help immediately and never leave them unattended. Do not stand them up or walk them to the office; a sudden change in posture can cause a dangerous drop in blood pressure.

POSITION SAFELY Lie the pupil flat with their legs raised. They may be propped up slightly only if they are severely struggling to breathe.

GIVE ADRENALINE WITHOUT DELAY Administer the pupil's Adrenaline Auto-Injector (AAI) into the outer thigh, following the device instructions and training received. Record the exact time given. Do not wait for parental consent in an emergency.

3 DIAL 999 AND SUMMON EMERGENCY SUPPORT

- **CALL 999** and explicitly state "ANAPHYLAXIS".
- **SECOND AAI** If there is no clinical improvement after 5 minutes, administer a second AAI device.
- **CONTACT PARENTS/CARERS** immediately.
- **HOSPITAL ASSESSMENT** All individuals must go to hospital for professional observation following an anaphylactic event, even if they appear to have fully recovered.

STAY CALM • ACT QUICKLY • FOLLOW THE STEPS